



## CONFERENCE AGENDA

Last Update: 5/9/23

*All Times Eastern | Schedule is Subject to Change  
All Events located in the Grand Hyatt Tampa Bay (unless otherwise indicated)*

Monday, May 8th - State Member Day			
1:00 - 5:00 PM	Registration / Check-In		Audubon Foyer
2:00 - 2:15 PM	State Member Day Kick Off	Welcome <i>Christi Branscom, President</i>	Audubon A-C
2:15 - 3:00 PM	Opening General Session	Communicating Across Boundaries to Build Trust and Partnership <i>Scott Wayne, Envoy</i>	Audubon A-C
3:00 - 4:00 PM	General Session	CAO-CPO Panel: Emergency Preparedness <i>Ana Lasso &amp; Angela Shell (CA)</i> <i>Patrick Gillespie (FL)</i> <i>Tony Gherardini (CO)</i> - Facilitated by <i>Dan Kruger, NASPO</i>	Audubon A-C
4:00 - 4:15 PM	Break		
4:15 - 5:45 PM	Roll Call of the States	*Member only session <i>Facilitated by Christi Branscom and Scott Wayne</i>	Audubon A-C
6:30 - 8:00 PM	Opening Reception	Casual attire recommended All registered attendees welcome	Oystercatchers' Hammock Deck

Tuesday, May 9th			
7:30 - 4:00 PM	Registration / Check-In		Audubon Foyer
7:30 - 8:30 AM	Networking Breakfast		Audubon Promenade
8:30 - 8:45 AM	Opening General Session	Welcome <i>Christi Branscom, President</i>	Audubon A-C
8:45 - 9:45 AM	General Session	Leadership Fatigue: From Surviving to Thriving <i>Alan Dow, MD, Virginia Commonwealth University and Envoy</i>	Audubon A-C
9:45 - 10:00 AM	Break		



10:00 - 10:30 AM	Learning Labs	<p><u>Session 1:</u> Building Bridges for Vulnerable Youth</p> <ul style="list-style-type: none"> <li>- <i>Marc Held and Brian Woods, Ernst &amp; Young and Christi Branscom (TN), John Hull (TN), Joe Damico (VA)</i></li> </ul> <p><u>Session 2:</u> Digitization of Gov. Services: Citizen-centric design and implementation</p> <ul style="list-style-type: none"> <li>- <i>Janel Ford, BCG</i></li> </ul>	<p><u>Session 1:</u> Audubon A-C</p> <p><u>Session 2:</u> White Ibis</p>
10:30 - 10:40 AM	Break		
10:40 - 11:30 AM	State Member Activity	<p>State CAO Top Ten Concerns and Emerging Issues</p> <p><i>Facilitated by Elisabeth Klughardt</i></p>	Audubon A-C
11:30 - 12:00 PM	Learning Labs	<p><u>Session 1:</u> Beyond the Hype: Artificial Intelligence and Machine Learning in Government Operation</p> <ul style="list-style-type: none"> <li>- <i>Tami Fillyaw, Amazon Web Services</i></li> </ul> <p><u>Session 2:</u> Supporting CAO Priorities</p> <ul style="list-style-type: none"> <li>- <i>Daniel Kruger and Rebecca Montano-Smith, NASPO</i></li> </ul>	<p><u>Session 1:</u> Audubon A-C</p> <p><u>Session 2:</u> White Ibis</p>
12:00 - 1:15 PM	Networking Luncheon		Audubon Promenade
1:15 - 2:15 PM	General Session	Member Networking & Collaboration	Audubon A-C
2:15 - 3:15 PM	General Session	<p>Superpower to Success: Leading People, Teams, and Yourself in Today's Landscape</p> <p><i>Adam Mendler</i></p>	Audubon A-C
3:15 - 3:45 PM	<p>Afternoon Energy Break: 15-minute Innovation Lab</p> <p>(3:20 – 3:35pm)</p>	<p>Amazon Business for Government</p> <p><i>George Hawxhurst</i></p>	White Ibis
3:45 - 4:30 PM	General Session	<p>Collaboration in State Government: 2023-24 Forecast with Strategic Partners</p> <p><i>Lindle Hatton, NASPO</i></p> <p><i>Leslie Scott, NASPE</i></p> <p><i>Facilitated by Pam Cashwell (NC) and Elisabeth Klughardt</i></p>	Audubon A-C
4:30 - 4:35 PM	Break		
4:35 - 5:15 PM	Annual Business Meeting	<i>Christi Branscom and Stinson Mundy</i>	Audubon A-C
5:30 PM	Meet for Transportation to Dinner	Casual and weather appropriate attire recommended	Hotel Lobby



6:30 - 9:30 PM	Dinner Cruise		Yacht StarShip
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Wednesday, May 10th			
7:30 - 12:00 PM	Registration / Check-In		Audubon Foyer
7:30 - 8:30 AM	Networking Breakfast		Audubon Promenade
8:30 - 8:35 AM	Opening General Session	Welcome <i>Christi Branscom, President</i>	Audubon A-C
8:35 - 9:30 AM	General Session	The Intersection of AI, Cybersecurity and Talent Acquisition <i>Ace Callwood, Envoy and Jamie Jones Miller, Northeastern University – Arlington Campus and Envoy, James Villarrubia, National Aeronautics and Space Administration</i>	Audubon A-C
9:30 - 9:40 AM	Break		
9:40 - 10:30 AM	General Session	Conflict Resolution Amongst Powerful Parties <i>Scott Wayne and Jamie Jones Miller</i>	Audubon A-C
10:30 - 11:00 AM	Recognition Ceremony	Transformational Leadership Development Program Recognition & Special Recognition <i>Christi Branscom and Scott Wayne</i>	
11:00 - 11:30 AM	Break		
11:30 - 12:00 PM	Learning Labs	<u>Session 1:</u> Beat the Audit: Using Procurement and Contract Technology to Ensure Compliance and Deliver Results - <i>Kim Cullen, Periscope/mdf commerce</i> <u>Session 2:</u> Back Office Process Improvements for Operational Efficiency - <i>Yash Acharya, KPMG</i>	<u>Session 1:</u> Audubon A-C  <u>Session 2:</u> White Ibis
12:00 - 1:00 PM	Networking Luncheon		Audubon Promenade
1:00 - 2:00 PM	General Session	Is your State Real Estate Strategy Looking to the Future, or Stuck in the Past? How State Leaders are Addressing New Ways of Working <i>Joe Damico (VA)</i> <i>Scott Nebeker (OR)</i>	Audubon A-C



		<i>John Hull (TN) Bob Hunt, JLL</i>	
2:00 - 3:00 PM	General Session: Innovative Model Exchange	Montana Legislative Tracking Initiative <i>Misty Ann Giles, State of Montana James Ferreira, Pete Karageorge, Haley Hendricks, Google</i>	Audubon A-C
3:00 - 3:30 PM	Break		
3:30 - 4:30 PM	General Session	Research Presentation: Digitization of Government Operations <i>John O'Leary, Christen Thomas, and Maddison Bruer, Deloitte Consulting</i>	Audubon A-C
4:30 - 5:15 PM	Closing Session	Roundtable Activity: Addressing Human Capital Management Challenges in State Government <i>Katie Tisinger, Jamie Rodgers, Kelly Rogers, Ryan Oakes, Jenny Brodie, Anita Puri, Accenture Facilitated by Leslie Parker, NASPE</i>	Audubon A-C
5:15 PM	Closing Remarks	Christi Branscom	Audubon A-C
6:30 PM	Dine Around Tampa Bay	Sign-up sheets at the Registration Desk	

Thursday, May 11th			
8:00 AM	Grab and Go Breakfast		Hotel Lobby
8:30 AM	Meet for transportation to Raymond James Stadium	<i>2-hour private tour starting at 9:30 AM</i>	Outside Hotel
11:30 AM	Buses return from Raymond James Stadium		